

## Role Profile: Bathroom / Wet Room Fitter

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<b>Location:</b>	Fareham Borough Council
<b>Hours:</b>	40 hours per week
<b>Salary:</b>	£36,233 pa plus Company Vehicle
<b>Benefits:</b>	23 Days Holiday + Bank Holidays, Pension and Life Assurance
<b>Who you report to:</b>	Supervisor

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### SUMMARY OF ROLE

Mountjoy Ltd is contracted to Fareham Borough Council to provide a maintenance and repair service to void properties and ad-hoc improvements to occupied properties plus occasional day to day responsive repairs arising throughout normal working hours.

We are seeking a conscientious and enthusiastic Bathroom/ Wet Room Fitter to join our team. Applicants must have relevant plumbing qualifications (minimum NVQ Level 2 or equivalent) and broad experience in their core trade, particularly in the social housing environment, and would be advantageous to have additional experience and capability to complete other maintenance tasks. The applicant must be competent in tiling, Plumbing alterations to suit the new layout of the Bathroom / Wet room and be able to carry out general carpentry i.e. boxing in pipe work, installing a curtain batten etc.

It is a further requirement that all operatives must pass a Disclosure and Barring Service (DBS) check.

The company expects high standards of quality, workmanship, health and safety and environmental management and you will be responsible for monitoring, managing, and supporting its achievement.

### KEY RESPONSIBILITIES

- To ensure that the quality of work always meets the highest possible standards.
- Support all trades to deliver a professional and safe void and tenanted delivery service.
- Respond swiftly to all emergency situations and resolve them efficiently.
- Keep the helpdesk up to date with progress and plans.
- Undertake all work efficiently and cost effectively, minimising non-productive time, wherever possible and reporting any difficulties encountered to the Service Manager and /or Supervisor.
- Follow applicable Health & Safety rules in all you do, using risk assessments, method statements and PPE when needed.
- Maintain tools, plant, and equipment in a safe, clean, and workable condition.
- Maintain accurate records of works undertaken with photographic evidence as necessary.
- Ask your Supervisor/Contract Manager for assistance when required.
- To work within the Mountjoy group and assist other contracts as directed by the Contract Manager as and when the business dictates.
- Always maintain your company vehicle in a clean and tidy condition and report any defects to the Fleet Manager in a timely manner.

### SKILLS REQUIRED

- Able to use the phone or PDA to communicate effectively, explaining yourself clearly and concisely understanding what information you need or need to provide;
- Be comfortable in dealing with tenants and Client representatives.
- Have an organised approach to meet demands in an effective and timely manner.
- Be a team player ensuring lessons learnt, and good practices are shared amongst the team for future benefit

of the service.

- Be proactive in identifying your development needs and doing something to overcome them.
- Have a practical approach to health and safety, ensuring that you and others are always safe.
- A problem solver and be able to work out what is a proportionate and necessary repair, learning from your previous experiences.
- Be able to self-manage using initiative and be self-motivated, prioritising work in the most efficient manner to meet target completion dates.
- Be able to understand Mountjoy's processes and actively engage in our culture.

## KNOWLEDGE REQUIRED

- Must be experienced in all aspects of plumbing and experienced in installing bathrooms and wet rooms including:
  - Ability to isolate & remove existing domestic bathrooms, strip tiles.
  - Fit a level access shower tray in concrete or timber floor including ability to 'noggin' between joists to suit tray size.
  - Fit Baths.
  - Prepare your work/bathroom for other trades such as plasterer, electrician & floor layer.
  - Fit pump (training can be provided) and box in
  - First & second fix WC, shower unit, WHB, screens and disabled grab rails.
  - Tile bathroom / Wet room
- Be able to demonstrate you are a competent tradesperson and have the tools to do the work.
- Have the prerequisite technical, statutory, and legislative knowledge for the trades you perform for the company ensuring you keep abreast of updates and changes.
- Have knowledge of the materials and methods used in the building and maintenance industry.

## REQUIRED QUALIFICATIONS

- NVQ level 2-3 in plumbing
- Full Driving Licence
- CSCS card would be an advantage.

## REQUIRED EXPERIENCE

- 2 – 5 yrs. experience of fitting bathrooms and wet rooms